



Opto Health: Steaming Platform

Opto ED Admin Panel User Overview Guide

*Empowering front-door teams to support safe,
effective patient access*



Lincolnshire Community and
Hospitals NHS Group



Contents

Administrators guide to running Opto Health digital streaming product

1. What is Opto Health (Digital Streaming Product)

2. ED Admin Panel Processes:

1. How to login to the Opto ED Admin Panel?
2. How to disable and enable Opto assessment process (iPad and QR Code)
3. How to switch different departments and pathways on and off in Opto assessment process
4. How to switch public health questions on and off
5. How to switch isolation questions on and off
6. How to report a technical fault with Opto assessment process
7. How to report a clinical incident with Opto assessment process
8. How to undertake analytics on the data collected with the Opto assessment process
9. Major Incident / Business Continuity Process (Clinical System Down)

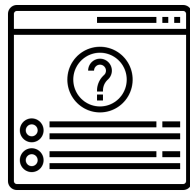
3. Opto Streaming Processes:

1. Viewing the Opto Assessment Dashboard
2. CareFlow (SystemC):
 1. Examples of CareFlow Check-In Registration Confirmed
 2. How to view Opto Assessment from CareFlow
3. SystemOne:
 1. Example of SystemOne Check-In Registration Confirmed
 2. How to view Opto Assessment from SystemOne
4. Access to Opto Assessment PDF

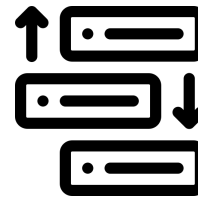
1. What Is Opto Health?



A digital check-in and streaming platform for the front door



Patients answer symptom questions on arrival via smartphone or tablet



Generates acuity score, presenting complaint, risk flags, and suggested pathway

Important

Opto does NOT diagnose.

Does NOT replace clinical judgement.

Does NOT autonomously stream.

Final clinical responsibility remains with the reviewing clinician at all times.



2. ED Admin Panel Processes

2.1. How to login to the Opto ED Admin Panel?

The Opto ED Admin Panel is accessible via in your web browser - <https://ed.prod.eu-west-2.optohealth.ai/>
You will be automatically logged in via your local user account.
When logged in you will be presented with the screen below.

The Opto ED Admin Panel is for administrators to manage the primary functions of the system and streaming processes.

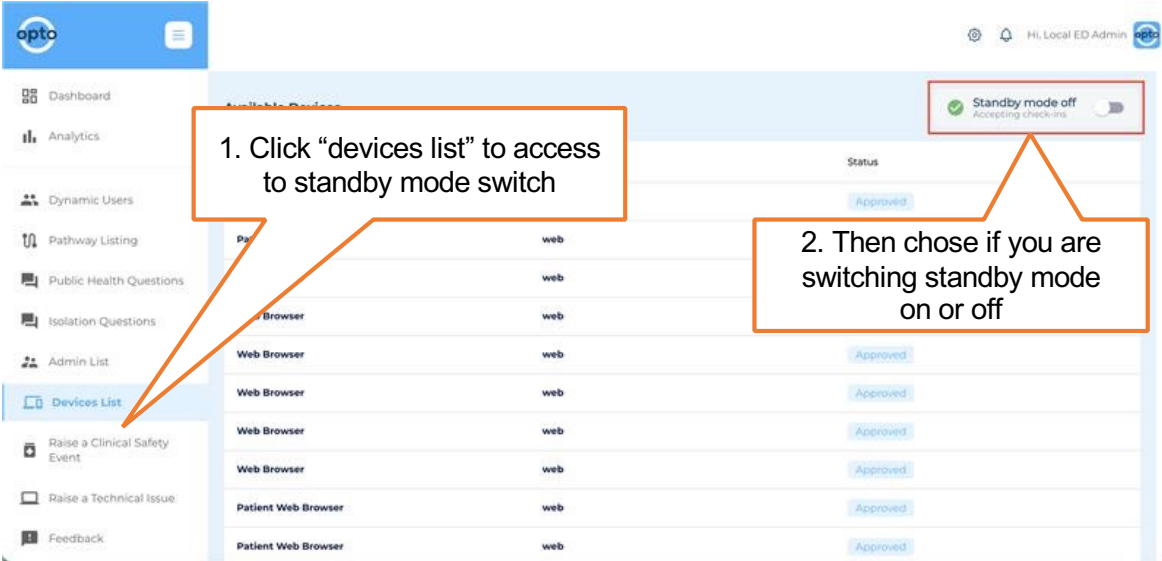
All key admin features will be accessible via the left panel

Data collected from patients using the Opto assessment registration process



2.2. How to disable and enable Opto assessment process?

In the event you need to disable or enable the Opto assessment process (iPads and QR code access), please access the ED Admin Panel and follow the steps below:



1. Click "devices list" to access to standby mode switch

2. Then chose if you are switching standby mode on or off

Standby mode off
Accepting check-ins

Device Name	Type	Status
Web Browser	web	Approved
Web Browser	web	Approved
Web Browser	web	Approved
Web Browser	web	Approved
Web Browser	web	Approved
Patient Web Browser	web	Approved
Patient Web Browser	web	Approved

3. Then confirm if you are switching standby mode on or off

Enable standby mode?
Check-in kiosks and all devices will stop accepting new check-ins.
Cancel Enable standby

Disable standby mode?
Devices at this hospital will resume accepting new check-ins.
Cancel Disable standby

2.3. How to switch different departments and pathways on and off in Opto assessment process

In the event you need to disable or enable the Opto assessment process streaming to a pathway or department, please access the ED Admin Panel and follow the steps below:

The screenshot displays the Opto ED Admin Panel interface. The left sidebar contains a menu with options: Dashboard, Analytics, Dynamic Users, Pathway Listing, Public Health Questions, Isolation Questions, Admin List, Devices List, Raise a Clinical Safety Event, Raise a Technical Issue, Feedback, and Settings. The 'Settings' option is highlighted. The main content area is titled 'Departments' and includes a search bar and a table of departments. The table has columns for Code, Color, Department Name, Message, Default, Status, and Actions. The 'Status' column contains toggle switches for each department. Callouts provide instructions: 1. Click 'settings' to view the department; 2. Ensure you are on the 'Departments' tab; 3. Click to enable or disable pathway and departments. A red box highlights the table content, labeled 'List of pathways and department'.

1. Click "settings" to view the department

2. Ensure you are on the "Departments" tab

3. Click to enable or disable pathway and departments

List of pathways and department

Code	Color	Department Name	Message	Default	Status	Actions
MEDSDEC	Blue	MedSDEC	English: Thank you. You have been successfully registered. Please follow the signs to SDEC and listen for your name to be called. If your condition worsens or you start to feel unwell, please inform a member of staff immediately.	Default	Enabled	Edit, Delete
SURGSDEC	Blue	SurgSDEC	English: Thank you. You have been successfully registered. Please follow the signs to SDEC and listen for your name to be called. If your condition worsens or you start to feel unwell, please inform a member of staff immediately.	Default	Enabled	Edit, Delete
UTC	Blue	Urgent Treatment Centre	English: Thank you. You have been successfully registered. Please take a seat in the waiting room and listen for your name to be called. If your condition worsens or you start to feel unwell, please inform a member of staff immediately.	Default	Enabled	Edit, Delete
		Emergency Department	English: Thank you. You have been successfully registered. Please take a seat in the waiting room and listen for your name to be called. If your condition worsens or you start to feel unwell, please inform a member of staff immediately.	Default	Enabled	Edit, Delete

2.4. How to switch public health questions on and off

In the event you need to disable or enable public health questions being asked during the the Opto assessment process, please access the ED Admin Panel and follow the steps below:

1. Click "Public Health Questions" to view the questions

2. Click through the type of user/patient

3. Click to enable or disable the question

List of public health questions

Question	Created At	Status	Region	Territory
Do you have conjunctivitis?	04-17-2024	☐	UK	
Have you travelled outside of Canada in the past 21 days?	04-17-2024	☐	AUS UK	
Have you had diarrhoea?	04-17-2024	☐	AUS UK	
Do you have a sudden sore throat?	04-17-2024	☐		
Do you have nasal discharge?	04-17-2024	☐		
Have you had a recent cough?	04-17-2024	☐		
Have you had a fever (a temperature more than 38°C or 100°F)?	04-17-2024	☐		
Do you have a generalised rash?	04-17-2024	☐		
Have you vomited (been sick)?	04-17-2024	☐	AUS UK	
Have you recently tested positive for Covid 19?	04-17-2024	☒	AUS UK	

Rows per page: 10 1-10 of 12

2.5 How to switch isolation questions on and off

In the event you need to disable or enable isolation questions being asked during the the Opto assessment process, please access the ED Admin Panel and follow the steps below:

The screenshot displays the Opto ED Admin Panel interface. On the left is a sidebar menu with the following items: Dashboard, Analytics, Dynamic Users, Pathway Listing, Public Health Questions, **Isolation Questions** (highlighted), Admin List, Devices List, and Settings. The main content area is titled "Isolation Questions List" and features three tabs: "First Person", "Proxy", and "Paediatric". Below the tabs is a table with the following columns: Question, Created At, Status, Region, and Territory. The table contains four rows of data, each with a question, a creation date, and a status toggle switch. Annotations with callout boxes provide instructions: 1. Click "Isolation Questions" to view the questions (pointing to the sidebar menu item). 2. Click through the type of user/patient (pointing to the tabs). 3. Click to enable or disable the question (pointing to the status toggle switch). A red box highlights the list of questions, and another red box highlights the status column.

Question	Created At	Status	Region	Territory
Are you currently receiving, or have you completed, radiotherapy within the last 3 months?	01-13-2026	☒		
Are you currently receiving chemotherapy, or have you completed this treatment within the last 6 weeks?	01-13-2026	☒		
Are you currently receiving immunotherapy, or have you completed this treatment within the last 12 months?	01-13-2026	☒		
Have you been told that you are immunocompromised or immunosuppressed?	07-07-2026	☒		

1. Click "Isolation Questions" to view the questions

2. Click through the type of user/patient

3. Click to enable or disable the question

List of isolation questions

2.6. How to report a technical fault with Opto assessment process

In the event you need to report an IT incident with the Opto Health team regarding the system, your IT service desk team should access the ED Admin Panel and follow the steps below:

The screenshot displays the Opto Admin Panel interface. On the left is a sidebar menu with the following items: Dashboard, Dynamic Users, Pathway Listing, Public Health Questions, Isolation Questions, Admin List, Devices List, Raise a Clinical Safety Event, **Raise a Technical Issue** (highlighted), Feedback, and Settings. The main content area is titled 'Raise a Technical Issue' and contains a 'Log an IT Incident' form. The form includes the following sections:

- Does this Incident impact patient care?** (Dropdown menu with 'Select...' option)
- Incident Type** (Radio buttons):
 - ☐ Hardware Issue
 - ☐ Opto App Issue
 - ☐ Network Issue
 - ☐ Data Security Breach
 - ☐ Other
- Customer Impact Severity** (Radio buttons):
 - ☐ Critical (System Down)
 - ☐ High (Major Functionality Impaired)
 - ☐ Medium (Minor Functionality Impaired)
 - ☐ Low (Cosmetic Issue)
- Incident Date and Time** (Text input field showing '2026-07-17' and '1:00 PM')

At the bottom of the form, it says 'Powered by Jira Service Management'.

Two callout boxes provide instructions:

- 1. Click "Raise a Technical Issue"**: Points to the 'Raise a Technical Issue' option in the sidebar menu.
- 2. Complete the questions asked**: Points to the 'Log an IT Incident' form.

2.7. How to report a clinical incident with Opto assessment process

In the event you need to report a Clinical Safety Incident with the Opto Health team regarding the system, you should access the ED Admin Panel and follow the steps below:

The screenshot displays the Opto ED Admin Panel interface. On the left, a sidebar menu contains several options: Dashboard, Dynamic Users, Pathway Listing, Public Health Questions, Isolation Questions, Admin List, Devices List, **Raise a Clinical Safety Event** (highlighted with a blue bar), Raise a Technical Issue, Feedback, and Settings. A callout box labeled '1. Click "Raise a clinical safety event"' points to the 'Raise a Clinical Safety Event' menu item. The main content area is titled 'Raise a Clinical Safety Event' and contains a form titled 'Clinical Safety Events'. This form is outlined with a red border and includes the following fields: 'Summary *' (text input), 'Opto Reference Number - You can find your Opto Reference Number on the Triage Data Sheet (PDF) *' (text input), 'Incident Date and Time *' (with a date field showing '2026-07-17' and a time field showing '1:00 PM'), 'Select type of Pathway' (dropdown menu showing 'Select...'), 'Presenting Complaint' (dropdown menu showing 'Select...'), and 'Impact and Severity -- How did the incident impact operations or patient care? *' (text input). A callout box labeled '2. Complete the questions asked' points to the form area. At the bottom of the form, it says 'Powered by Jira Service Management'. The top right of the interface shows a user profile with the text 'Hi, Ronnie 141280' and the Opto logo.

2.8. How to undertake analytics on the data collected with the Opto assessment process

The Opto Analytics Dashboard provides access to real-time and historical assessment data, enabling users to monitor activity, track performance metrics and gain insights into patient demand, acuity and streaming outcomes. To access the dashboard you should access the ED Admin Panel and follow the steps below:

The screenshot shows the Opto Analytics Dashboard interface. The left sidebar contains a menu with the following items: Dashboard, Analytics (highlighted), Dynamic Users, Pathway Listing, Public Health Questions, Isolation Questions, Admin List, Devices List, Raise a Clinical Safety Event, Raise a Technical Issue, Feedback, and Settings. The main content area is titled 'Analytics' and has a sub-tab 'Overview' for 'Users (93)'. At the top right of the main area, there is a date range selector with 'From' and 'To' fields set to '17/06/2026' and '17/07/2026' respectively, and an 'Apply' button. The dashboard displays several key performance indicators (KPIs) in a grid:

Metric	Value
Started	6
Completed	0
Abandoned	5
Completion %	0%
Avg time	—
API errors	3
Timeouts	10
Feedback	0

Below the KPIs, there are two charts: 'Engagement — Started / Completed / Abandoned' and 'Funnel — drop-off by stage'. Further down, there are sections for 'Completion & error trends over time', 'Device usage', 'Language selected', 'Why they left (abandon reasons)', and 'Referral outcome (ED / AU / UTC)'.

Three callouts are present:

1. Click "Analytics" (pointing to the Analytics menu item in the sidebar)
2. Chose if you want overview data or individual data (pointing to the 'Overview' tab and 'Users (93)' text)
3. Chose date range (pointing to the date range selector)



3.9 Business Continuity Process (Clinical System Down)

What you should do if the system isn't working as expected?

Scenario	What You'll See	What You Need To Do
Patient completes Opto but assessment is not appearing in SystemOne	Patient is registered in CareFlow and the Opto assessment PDF is available in Document Viewer.	Continue using CareFlow and review the Opto assessment PDF in Document Viewer. Follow local UTC downtime procedures if required. Report the issue to the IT Helpdesk
Patient completes Opto but does not appear in CareFlow	The patient has completed Opto, but no registration record is available in CareFlow. The Opto assessment remains available via Document Viewer.	Follow local downtime registration procedures and use the Opto assessment PDF to support assessment until normal service is restored. Report the issue to the IT Helpdesk
Patient unable to complete Opto assessment	The Opto assessment is unavailable or inaccessible.	Revert to the Trust's standard streaming or paper-based assessment process and continue the patient journey. Report the issue to the IT Helpdesk
Assessment information unavailable	Opto assessment cannot be accessed.	Revert to local paper-based or standard streaming processes until service is restored. Report the issue to the IT Helpdesk
Any system outage affecting patient flow	Staff unable to access information required for streaming or assessment.	Escalate to the Site Manager/Operational Lead and follow local downtime procedures.

If in doubt contact your local IT helpdesk to register the issue with the Opto Health team and alert site operations team.

If Opto or an integrated system is unavailable, patient assessment and clinical decision-making must continue using local business continuity procedures.



3. Opto Streaming Processes

3.1. Opto Assessment Registration Dashboard

Once the patient has completed their Opto Assessment, confirmation will be available in the Opto assessment registration dashboard. This is accessible via - <https://ed.prod.eu-west-2.optohealth.ai/>
The patient will also be automatically registered onto CareFlow and SystemOne (if UTC).

The screenshot shows the 'User List' section of the dashboard. The left sidebar contains a menu with 'Dynamic Users' highlighted. The main area displays a table of users with columns for Avatar, Hospital Name, Version, UPIC, First Name, Family Name, NHS, Joining Date, Status, and Action. Annotations provide instructions on how to view completed assessments, view assessment PDFs, and understand the status of streaming to clinical systems.

1. To view completed assessment, click "Dynamic Users"

2. To view Opto Assessment PDF – Click on the ID number

3. Here is the status of where the patient has been streamed to, and which clinical system

Avatar	Hospital Name	Version	UPIC	First Name	Family Name	NHS	Joining Date	Status	Action
	UK HOSPITAL DEMO	First person	123456				07-15-2026	Triaged to ED	Re-Triage
	UK HOSPITAL DEMO	Paediatric	123456				07-15-2026	Triaged to ED	Re-Triage
	UK HOSPITAL DEMO	Paediatric	123456				07-15-2026	Triaged to ED	Re-Triage
	UK HOSPITAL DEMO	Paediatric	123456				07-15-2026	Triaged to ED	Re-Triage
	UK HOSPITAL DEMO	Proxy	123456				07-15-2026	Triaged to ED	Re-Triage
	UK HOSPITAL DEMO	First person	123456				07-06-2026	Triaged to MEDSDEC	Re-Triage
	UK HOSPITAL DEMO	First person	123456				07-14-2026	Triaged to UTC	Re-Triage
	UK HOSPITAL DEMO	Paediatric	123456				07-09-2026	Triaged to ED	Re-Triage
	UK HOSPITAL DEMO	Paediatric	123456				07-09-2026	Triaged to UTC	Re-Triage

3.2.1 Examples of CareFlow Check-in Registration Confirmed

Once the patient has completed an Opto assessment, they will be automatically registered into CareFlow, a confirmation of this will appear in the triage notes.

CareFlow, System C Healthcare Ltd [UAT2]

File Task Patient Options Windows Help

Navigation

- RTT Pathways
- Outpatient
- Master Patient Index
- Waiting Lists
- Inpatient
- Caseload Tracking
- Emergency Care
- Register Incident
- View Department
- View Discharged Patients
- View Recent Patients
- View Major Incidents
- Pre-Registration
- View Patients by Area
- Quick Triage
- Attendances by Patient
- Site Department Hub
- Document Management

XXTESTPATIENTDLRL, Csc-Donotuse (Mr) Gender: M

c/o HSCIC TEST DATA MANAGER, Solution Assurance, 1 Trevelyan Sq., Boar Lane, Leeds, West Yorkshire, LS1 6AE

Triage Category: Clinic Patient: No Location: Lincoln ED Waiting Room 1 Attendances: 1/0 Time in Dept: 00hr 17min

View Department [Filtered: A+E Current Patients - Lincoln]

A+E Current Patients - Lincoln Surname: xxtest Search

Status	Triage Stream	Name	Age	Triage T...	Complaint	ECDS Diagnosis	Dept Ti...	Total De...	Ch
Lincoln ED Waiting Room 1 (2 patients)									
		XXTESTPATIENTDLRL, Csc...	32	13:15	Injury to abdomen		02:15	02hr 15...	
		Acuity 3: Pot... XXTESTPATIENTDLRL, Csc...	33	A&E NUR...	Injury to abdomen		00:17	00hr 17...	

Opto streaming confirmation reference will be available on the attendance summary sheet.

Ready Note Requests: (0) User: PHobbs Terminal: GBAZLPVW2 Site: Lincoln Coun

Example: Care Flow Triage Queue

Attendance

Duty consultant: Dr. K. Baloch

Incident Details

Incident time: 26-Jun-2026 14:58

Arrival time: 26-Jun-2026 14:58 Accepted: No

Register time: 26-Jun-2026 14:58 Specialty:

Initial assessment time: 26-Jun-2026 15:00

Triage Details

Triage time: 26-Jun-2026 15:00 By: Lincoln A&E Nurse

Presenting complaint: Injury to abdomen

Chief complaint: Gastrointestinal

Chief complaint nature: Abdominal pain

Frailty Level: Under 65 - Not Required

Triage differential diagnosis: Injury to abdomen

Coded complaint:

Enter coding:

Triage notes: Opto Streaming Reference 6a3c041599878e4853b678f1

MTS complaint: Discriminator:

MTS category: MTS pain:

Acuity Level: Acuity 3: Potential Life, Limb Threat

Injury mechanism: Medical Complaint Named nurse:

Treatment area: Lincoln ED Waiting Room 1 Cubicle:

Requires Review:

History:

First Aid AED Drugs

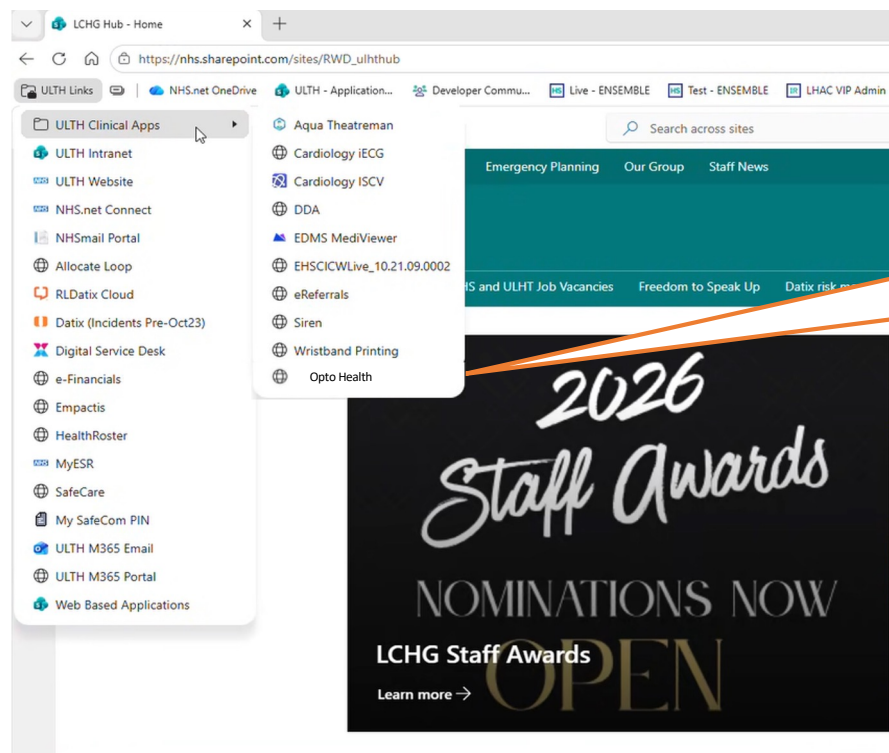
- ☐ Analgesia
- ☐ Broad Arm Sling
- ☐ CPR
- ☐ Collar
- ☐ Dry Dressing
- ☐ Elevation
- ☐ Eye washout
- ☐ First aid refused
- ☐ High Arm Sling
- ☐ Ice pack
- ☐ Nitrous oxide (Etonox)
- ☐ None Given
- ☐ Other first aid
- ☐ Oxygen
- ☐ Pressure given
- ☐ Rings cut off
- ☐ Rings removed
- ☐ Trolley
- ☐ Wheelchair

Close

Example: Clinical Record Triage Details

3.2.2 How to view Opto Assessment from CareFlow

By loading your internet browser, you will find a shortcut in ULTH Links that will automatically allow you to login to Opto assessment document viewer



The Opto Document Viewer will appear as a bookmark in the ULTH Clinical Apps menu in your browser.

On opening the link you will be logged in automatically

Example: Trust internet screen

3.3.1 Examples of SystemOne UTC Check-in Registration Confirmed

Once the patient has completed an Opto assessment, and identified a UTC patient, they will be automatically registered into SystemOne once they've been processed through CareFlow. Confirmation will be in the notes of the attendance summary.

The screenshot displays the SystemOne Triage Queue interface. The main table lists patient attendances with columns for Flags, Patient Cat., Forenames, Surname, Age, Triage, Arrival, Total Time, Responsible Parties, Location, Notes (Textual), Presenting Complaint, and Alerts. A red box highlights the row for patient 'Test Tpp', who is 27 years old, triaged at 15:22, and has a 3-minute total time. The 'Notes' column for this patient contains the text 'Opto streaming confirmation reference 6a3c04159...'. An orange callout box points to this note with the text: 'Opto streaming confirmation reference will be available on the summary sheet.'

Flags	Patient Cat.	Forenames	Surname	Age	Triage	Arrival	Total Time	Responsible Parties	Location	Notes (Textual)	Presenting Complaint	Alerts
!!	Wound Dressing	Henry	Visualisation	47y	?	13:05	52wks 1d 2h		John Coupland MIU		Abdominal pain	
!!	Wound Dressing	Uniform	Tango	11y	4	16:10	40wks 2d 23h		Peterborough MIU		hurt leg playing football	
!!	Wound Dressing	Tommy	Test	65y	4	09:29	7wks 2d 5h	(O) D Northage	Skegness MIU			
!!	Wound Dressing	George	Visualisation	70y	?	12:54	52wks 1d 2h		John Coupland MIU			
!!	Wound Dressing	Test	Tpp	27y	3	15:22	3m		Skegness M...	Opto streaming confirmation reference 6a3c04159...	Abdominal pain	
!!	Wound Dressing	Frank	Visualisation	49y	?	12:54	52wks 1d 2h		Coupland MIU		Joint swelling	
!!	Wound Dressing	Emma	Visualisation	8y	1	12:51	52wks 1d 2h		John Coupland MIU		Burn	
!!	Streaming	Wendy	Test	7y	4	14:37	19wks 3d 48m		Skegness MIU	Fell of bike		
!!	Nic-QtP-Do...	Xotestpatien...	22y	?	13:40	1d 1h 45m	(O) J Lord	Skegness MIU		TEST TEST TEST	Abdominal Distention	
!!	Wound Dressing	Colin	Visualisation	58y	4	09:45	52wks 1d 5h		John Coupland MIU		Wound : sting	
!!	Wound Dressing	Bob	Visualisation	90y	4	09:40	52wks 1d 5h		John Coupland MIU		Injury of shoulder / arm / elbow / wrist / hand	
!!	Wound Dressing	Annie	Visualisation	23y	3	09:35	52wks 1d 5h		John Coupland MIU		Injury of hip / leg / knee / ankle / foot	

Example: SystemOne Triage Queue

3.3.2 How to view Opto Assessment from SystemOne UTC

SystemOne A&E: Paul Hobbs (Opto) (Other Community Health Service) at John Coupland MIU - A&E

Search Task Discard Save Record Details Next Note Quick Letter Acute **Opto**

Set Location Reset Filters Show In Window

Patient Totals by Category

Triage Category	Patient Category
All Triage Categories	16
1 Immediate resuscitation	1
2 Very urgent	1
3 Urgent	1
4 Standard	5
5 Non-urgent	0

Patient Totals by Place

All Places	Count
All Places	16

Patient Totals by Responsible Party

All Responsible Parties	Count
All Responsible Parties	16
No Responsible Party	14
Lord, Julia	1
Northage, Mrs Debbie	1

Patient Totals by Filter

Show All	Count
Show All	16

All Attendances

Flags	Patient Cat...	Forenames	Surname	Arrival	Total Time	Responsible Parties	Location	Notes (Textual)	Presenting Complaint	Alerts	Presenting Complaint
!!	Warning	Henry	Visu...	13:05	52wks 1d 2h		John Coupland MIU		Abdominal pain		Abdominal pain
!!	Warning	Wour Dress							hurt leg playing football		
!!	Warning	Wour Dress							Vomiting + / - nausea		
!!	Warning								Abdominal pain		
!!	Warning								Joint swelling		
!!	Warning	Emma	Visualisation	8y	12:51	52wks 1d 2h	MIU John Coupland MIU		Burn		
!!	Streaming	Wendy	Test	7y	14:37	19wks 3d 48m	Skegness MIU	Fell of bike	Abdominal Distention		
!!	Warning	Nic-Qtp-Do...	Xtestpatien...	22y	13:40	1d 1h 45m	(O) J Lord Skegness MIU	TEST TEST TEST	Abdominal Distention		
!!	Warning	Colin	Visualisation	58y	09:45	52wks 1d 5h	John Coupland MIU		Wound : sting		
!!	Warning	Bob	Visualisation	90y	09:40	52wks 1d 5h	John Coupland MIU		Injury of shoulder / arm / elbow / wrist / hand		
!!	Warning	Annie	Visualisation	23y	09:35	52wks 1d 5h	John Coupland MIU		Injury of hip / leg / knee / ankle / foot		

16 attendances

Quick actions Alerts

Search features

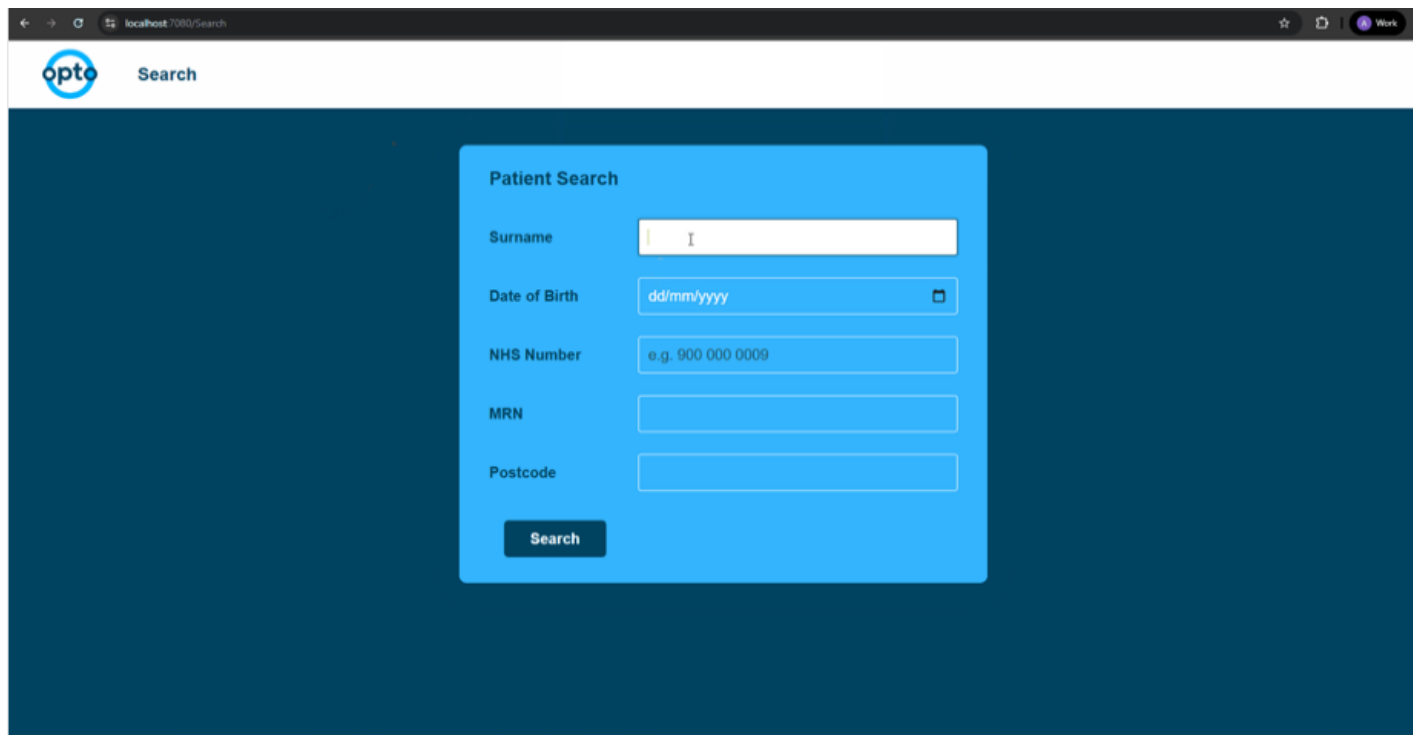
Mr Test Tpp

15:25

Example: SystemOne Triage Queue

3.4 Accessing the Opto Assessment Document Viewer

Once your internet browser has opened, you can search for your patient using their patient identifiable details. You will automatically be logged in. If you are not, please contact the IT Helpdesk.



The screenshot shows a web browser window with the address bar displaying 'localhost:7000/Search'. The page features the 'opto' logo and the word 'Search' in the top left corner. The main content area has a dark blue background. Centered on this background is a light blue 'Patient Search' form. The form includes five input fields: 'Surname' (with a cursor), 'Date of Birth' (with a date format 'dd/mm/yyyy' and a calendar icon), 'NHS Number' (with a placeholder 'e.g. 900 000 0009'), 'MRN', and 'Postcode'. A dark blue 'Search' button is located at the bottom of the form.

3.4.1 Accessing the Opto Assessment Document Viewer

A list of patients will appear, to view the assessment, click **view** next to the correct patient to open their Opto assessment.

The screenshot shows a web application interface for searching patients. The header includes the 'opto' logo and a 'Search' button. The main content area displays a 'Search Results' table with columns for Name, Date of Birth, NHS Number, MRN, and Documents. The first row for 'Smith, Jane' has a 'Documents' value of '2' and a 'View' button. Two callouts are present: one pointing to the 'View' button stating 'Click view to see the Opto assessments related to the patient', and another pointing to the 'Documents' column stating 'The number of documents is the number of times patient a has completed an Opto Assessment in ED department'.

Name	Date of Birth	NHS Number	MRN	Documents	
Smith, Jane	15 Jun 1985	900 000 0009	MRN-001	2	View
Smth, Jane	15 Jun 1985	900 000 0001	MRN-006	0	
Smth, Maria	17 Jan 2001	—	MRN-005	0	
Smth, Priya	08 Nov 1990	900 030 0025	MRN-008	0	
Smth, Robert	22 Mar 1972	900 000 2017	MRN-007	0	
Smth, Thomas	30 Aug 1955	900 400 0033	MRN-009	0	

← New search

3.4.2 Accessing the Opto Assessment Document Viewer

When in the viewer, you will have access to all previous Opto assessment, please ensure you are viewing the correct assessment.

